

CONSULTANCY SERVICES

MICROSOFT VIVA CONSULTING



Welcome to Microsoft Viva

An Employee Experience
Platform from Microsoft
bringing together the power of
communication, knowledge,
resources, learning and
insights.



ABOUT US

Konsolute was born to accelerate the world's journey to the cloud through innovation and enterprise level solutions.

We are proud to be long-standing Microsoft Gold Partners based in London.

Konsolute's holistic cloud solutions address all aspects of an organisation's Microsoft 365 tenancy. Our strategy considers the distinct need for better digital adoption with unlimited remote support, learning academies and onboarding featuring in our offering.

From cloud strategy and migration, to optimization and security, we provide a refreshing take on an answer to virtual ways of work.



WHAT IS AN EMPLOYEE EXPERIENCE PLATFORM (EXP)?

- Knowledge People & Experts Documents & Content, Projects
- Growth & Development Learning & Coaching Recruiting, On-boarding & Career, Talent & Performance Development
- **Communications** Announcements, News, Events
- Wellbeing Physical, Mental, Emotional, Financial
- **Communities** Diversity & Inclusion, Interest groups, Team cohesion
- Company Resources Employee Portals and Apps, Workplace Services.

A system of experiences that help organizations create a thriving culture with engaged employees and inspiring leaders. These experiences can be identified as:



SERVICE OVERVIEW

Konsolute's Microsoft Viva consulting service can help you with each step of your Microsoft Viva journey.

Microsoft Viva is the first User Experience specific platform to hit the UK market. Combining four key modules that deliver the tools for increased productivity and wellbeing across all areas of your organisation.

As a **Microsoft Gold and Preferred Partner**, you can rest assured knowing our team of consultants have years of cloud modernisation experience.

Whether you're just discovering the capabilities of Viva or getting ready to develop a modern workplace transformation plan, we're here to help.



THE PROBLEM

MARKET GAP

Microsoft Viva is relatively new to the market. In fact, User Experience platform development is still in its infancy. Few, if any, products on the market help customers leverage Microsoft 365 like Viva.

CUSTOMERS

Nearly 60% of people say they feel less connected to their team after shifting to remote work. Viva encourages wellbeing through meaningful connection and a culture of inclusion.

FINANCIALS

The number of people who work from home has increased by 140% since 2005. The appetite for remote working is growing rapidly and the need for virtual communities and collaborative tools with it.

COSTS

Organizations with highly engaged employees have 21% greater profitability.



TARGET AUDIENCE

Organizations operating partially or completely remotely looking to improve productivity and employee satisfaction.

BRIDGE THE GAP

Microsoft Viva is the perfect middle ground between the office and home, no other product on the market offers the same features.



ENTERPRISE CONSULTANY

Decided to take the plunge and leverage your environment with Viva? We're here with workshops, tutorials, customization and virtual academies.



COST SAVINGS

Hiring and onboarding is a huge expense- 94% of employees say they would stay at a company longer if it invested in their learning and development.



CREATE UNITY

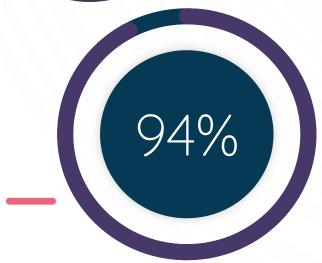
Align the entire organization around your vision, mission, and strategic priorities



The driving force for any organization is its people.



of top-performing companies reported that digital training programs boosted employee engagement and performance. ²



of employees say they would stay at a company longer if it invested in their learning and development.³ Highly engaged employees are 12X less likely to leave their company than those who are not engaged.1



Organizations with highly engaged employees have 21% greater profitability. 4

Microsoft Viva

Ecosystem

Let us guide you through the complete Viva module offering.

Microsoft 365

Teams

Sharepoint

Yammer

Linkedin

Microsoft Search

Glint

& more

CRM

Dynamics 365

Salesforce

Content providers

Coursera

edX

LinkedIn Learning

Microsoft Learn

Pluralsight

Skillsoft

Communications

Teams

Slack

Outlook

Zoom

Yammer

Wellbeing

Glint

Headspace

Digital workflows

ServiceNow

HR & Learning

Cornerstone OnDemand
Dynamics 365

Saba

SAP SuccessFactors
Workday

And many more coming...



Connections



Overview

Viva Connections delivers a unified, personalized feed in which employees can explore news and contribute to the conversation from virtually anywhere.

Publish content from popular Microsoft 365 apps, such as SharePoint, Yammer, or Microsoft Stream, to a single feed and post the external news and content you want employees to see.

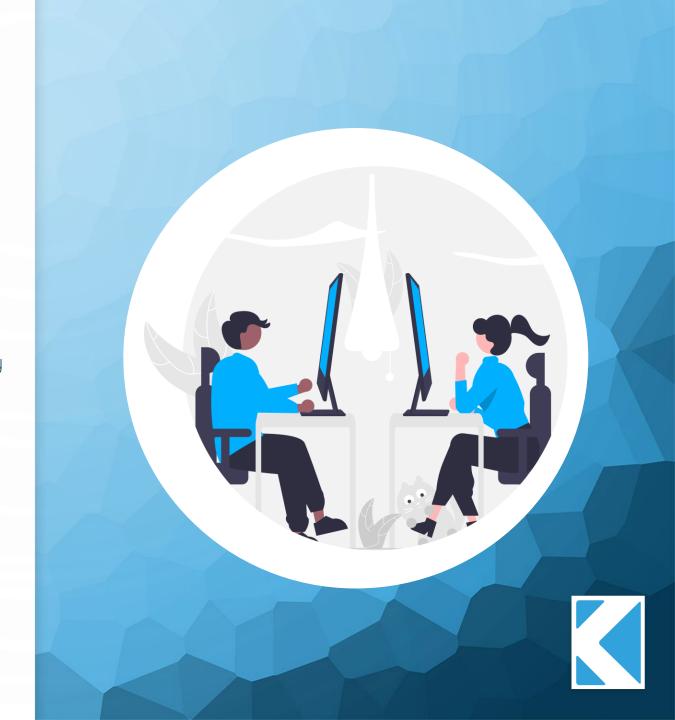


Connections



What can Connections do for your employers?

- **Discover news and conversations** Keep everyone informed, hone your delivery with powerful targeting and scheduling capabilities.
- Allow admin to establish a landing page for company news, forms, apps and requesting IT assistance.
 Dashboards may be customized using Power Apps and third-party solutions already in use.
- Curate a centralized destination Streamline visibility into your company's critical employee resources through the personalized dashboard.
- **Get up and running fast -** Use your existing infrastructure to save time and money—backed by world-class security from Microsoft.

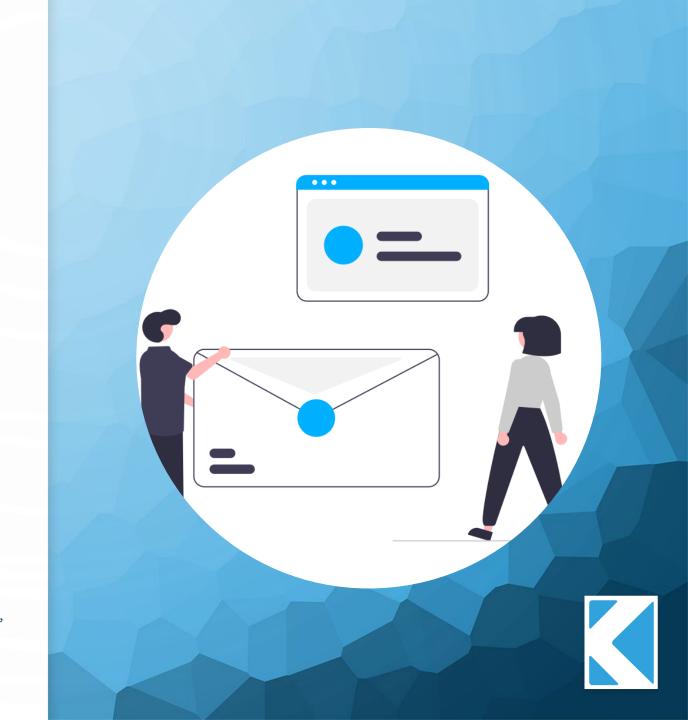


Connections



What can Connections do for your employees?

- Keep everyone connected Encourage meaningful connections across the organization by enabling employees to easily discover relevant communications and communities.
- Make it easy for people to contribute Foster a culture of inclusion by empowering every employee to contribute ideas and share feedback.
- **Unite and inspire** your organization Align the entire organization around your vision, mission, and strategic priorities



Topics

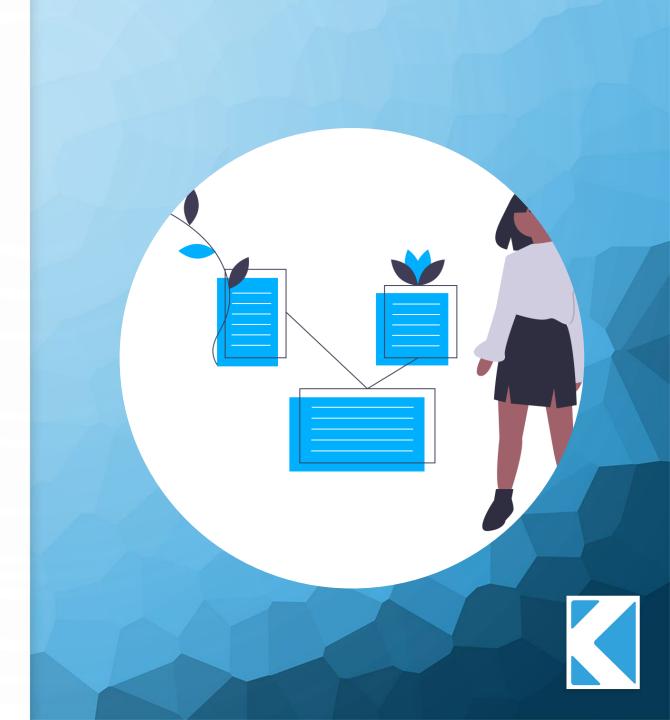


Overview

Connects your people with knowledge and experts

Enable faster learning, connections, and innovation by making information easier to find.

Using Al, Microsoft Viva Topics connects, manages, and protects knowledge and expertise from your organization and delivers them across Microsoft 365.

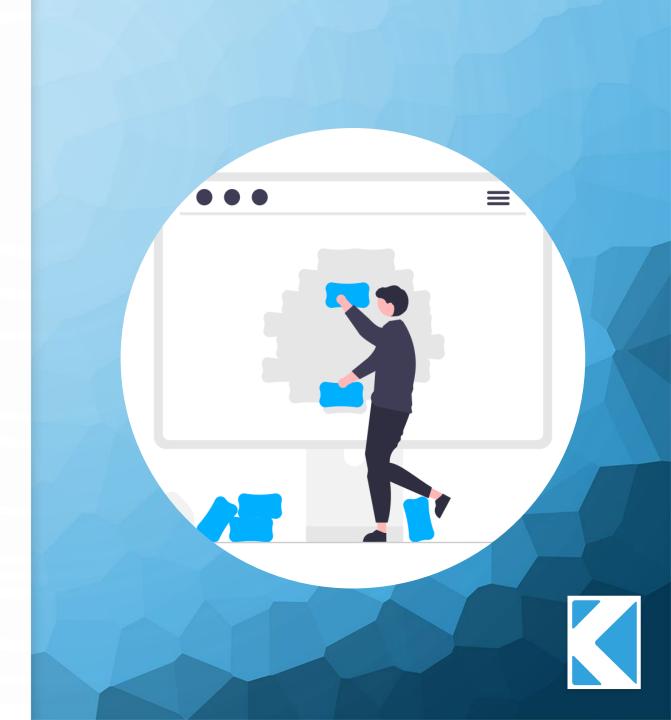


Topics



What can Topics do for employers?

- Turn content into knowledge Use AI to reason over your organization's data and automatically identify, process, and organize content.
- Automatically identify topics Recognize common topics across content and conversations, organize information, and generate topic pages.
- **Find related topics -** Discover and display complementary topics and expertise from different sources.
- Automatically build topic pages Create topic pages and topic cards using suggested definitions, related content, relevant conversations, and expertise.

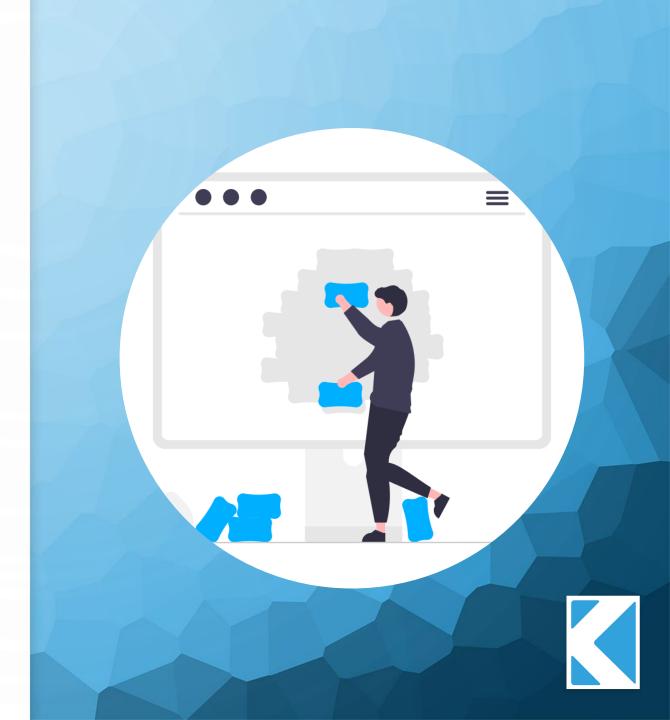


Topics



What can Topics do for employees?

- Organize knowledge Improve topics by combining Al and human expertise.
- **Curate topics** Cultivate knowledge using your experts and AI to refine topic pages.
- Make knowledge easy to discover Automatically display topic cards across Microsoft 365 apps to discover knowledge in the context of your work.
- Let knowledge find you Show topic highlights and display topic cards in any Microsoft 365 app.
- Find topics anywhere Give people the knowledge they need anytime, anywhere by using Microsoft Search to discover topics.



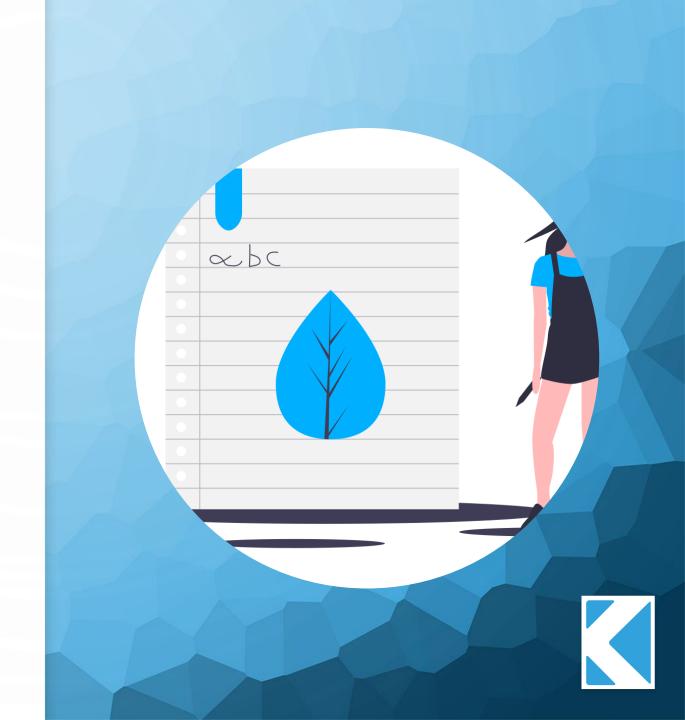
Learning



Overview

Empower people with this centre for employee learning in Microsoft 365.

Help them discover and share professional training resources across your organization, and track their learning progress.



Learning



What can Learning do for employers?

- **Send learning -** content in a Teams message, meeting chat, or email.
- **Curate** selections of learning content for your team by adding a learning tab to your Teams channel.
- Recommend learning content to colleagues and track progress.
- Access bookmarked learning items, recently
 viewed courses, content assigned from your learning
 management system, and recommendations in the
 My Learning view.

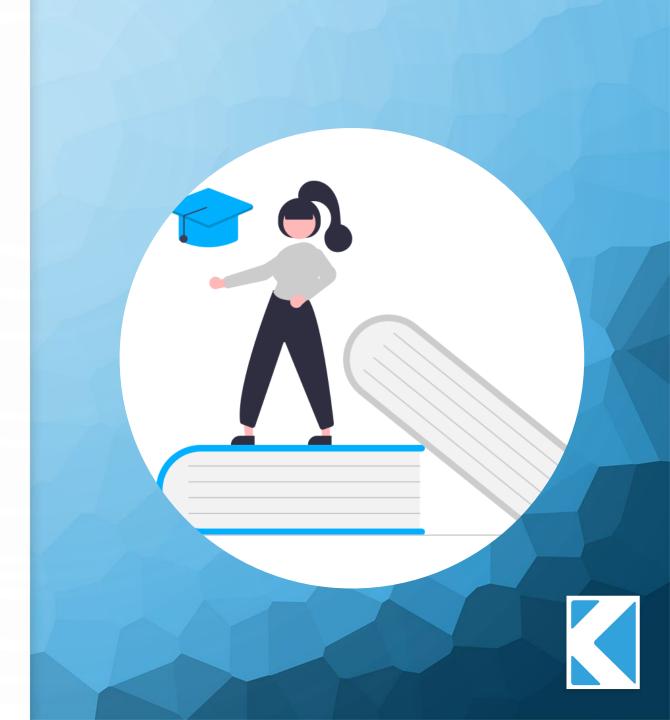


Learning



What can Learning do for employees?

- **Easily search** for learning content across Microsoft, partner providers, learning management systems, and your organization in Microsoft Teams.
- **Develop -** new skills with personalized content recommendations.
- **Find learning -** content across the Microsoft 365 suite using Microsoft Search.
- **Get** Teams notifications for new learning activity and upcoming due dates.



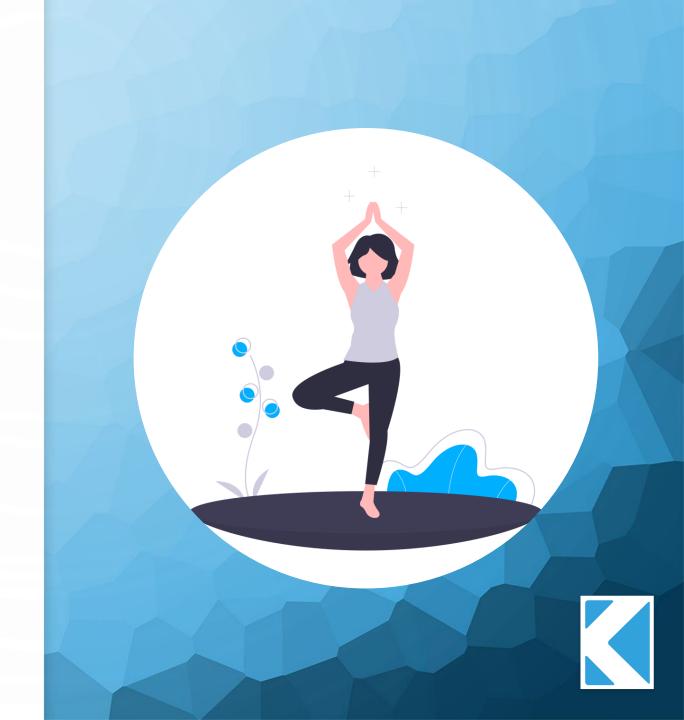
Insights



Overview

Create a culture where people and business can thrive. Discovering new employee productivity and wellbeing experiences in the flow of work.

Track and improve the effectiveness of your meetings. Prioritize wellbeing with actionable recommendations, such as reserving time for focused work.

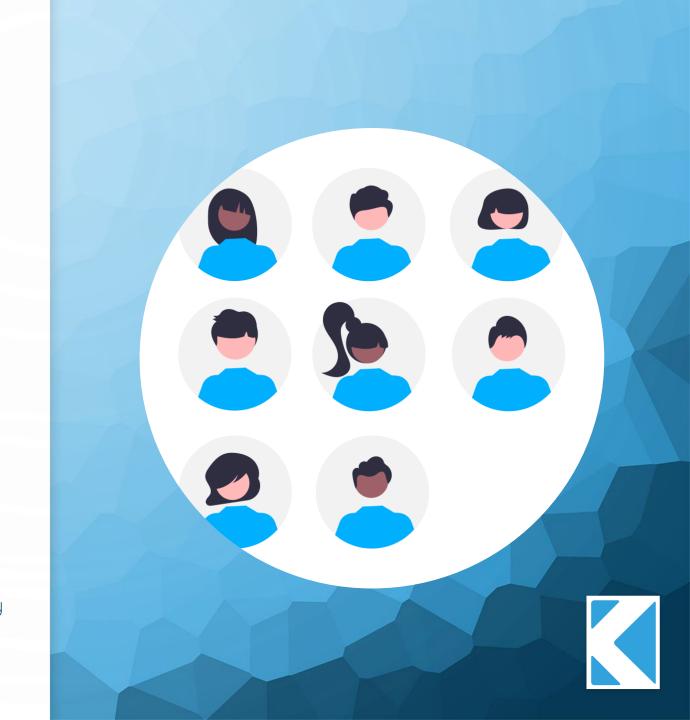


Insights



What can Insights do for your employers?

- **Team cohesion-** With Viva Insights, managers will be able to monitor team cohesion by viewing collaboration and interconnection metrics.
- Personal insights into the flow of work- Identify opportunities to build better work habits.
- Address unique business challenges Address complex challenges with advanced tools and additional data sources. Enhance insights and experiences with Glint, LinkedIn and Headspace.
- **Wellbeing factors-** Viva Insights is also able to aggregate individual wellbeing metrics and expand this up to the organizational level.
- **Identify risk factors-** Viva Insights also helps to identify possible risks and provide recommendations on how you can manage teams better.

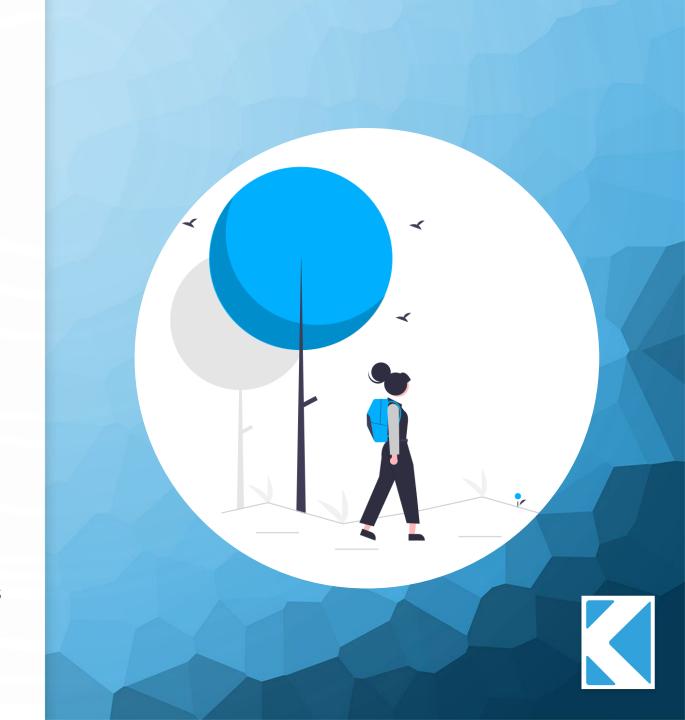


Insights



What can Insights do for your employees?

- **Focus time** Viva Insights will allow the individual to block out focus time in their diary. They will not be disturbed by alerts and notifications, and the time will be blocked out in their calendar too.
- **Personal insights:** Viva will begin to learn about the individual and help them understand their own workday better. It will use artificial intelligence to provide a picture of how they use their time.
- **Recommendations:** Viva Insights will also begin to make personal recommendations to the individual to support their productivity.
- Wellbeing focus: Microsoft have built in a number of features to encourage employee wellbeing. This includes things like quick daily surveys about the person's mood, as well as providing access to mindfulness meditation apps.



Certification and Accreditation

Why choose Konsolute?

- We are an accredited Microsoft Gold Partner and have demonstrated this through our successful delivery.
- Microsoft Content and Services Preferred Partner for Microsoft Viva
- We have helped thousands of clients to leverage the transformative applications and features available with their Microsoft subscriptions.
- Understand the specific Teams requirements within various industry sectors such as financial, nuclear and healthcare.



Example Project Timeline Viva Implementation



Information gathering.

Establishing organizational aims and challenges.



Roadmap design.

Identify Business Change Leaders.

Collaborate with C suite to agree on Roadmap goals.



Alpha Phase implementation of platform.

Workshops, Virtual Academy, mentoring and any additional business change support and 'hand holding'



Beta/complete Implementation, reflection, reports, sign off

STAGE 1

STAGE 2

STAGE 3

STAGE 4

Cloud Platform Readiness

Business change, mentoring, workshops

Complete implementation and sign off



MARKET OVERVIEW

\$178bn

Enterprise on cloud Infrastructure services

145m

Microsoft Teams Daily Active Users Worldwide

\$16bn

Collaboration Software market size worldwide

\$4.2bn

End-user spending on cloud conferencing solutions



MEET OUR FOUNDERS



Ashkan Jabbari- CEO and Founder

Hey I'm Ash, as a founder at compliancemade I pride myself the organizational values and goals that we maintain as a team. After years of experience as a Microsoft Gold Partner, I've delivered cloud solutions that address critical business challenges from all sectors.



Amar Bhogal- CTO and Founder

Hey I'm Amar, alongside Ash I've delivered large scale digital transformations and cloud migrations for clients across the board. Myself and the team pride ourselves on creativity, out of the box thinking and personal service. I'm passionate about the new possibilities Viva has created for remote workforces.



THANK YOU

Ready to begin your journey with Viva?

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https://www.konsolute.com/services/

